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**FOR IMMEDIATE RELEASE**

**North Attleborough Electric Department Announces Forthcoming Customer Service Survey for Commercial & Industrial Customers**

James C. Moynihan, General Manager of the North Attleborough Electric Department (NAED) announced today that the North Attleborough Electric Department (NAED) anticipates that it will commence its annual survey of customers the week of July 9, 2018.

This year's survey will be of NAED's commercial & industrial (C&I) customers. Approximately 100 businesses will be surveyed. The survey will be conducted via telephone by a surveying firm, SDS Research, LLC.

The survey is expected to take approximately ten (10) minutes to complete.

NAED conducts surveys of its commercial & industrial customers every other year. The last survey of commercial & industrial customers was conducted in 2016. In 2017, NAED conducted a survey of its residential customers.

Mr. Moynihan noted that, "The Board of Electric Commissioners and NAED's administration greatly value the annual survey information. While we believe that NAED does a great job and that it provides quality services to the community, public input is always valued. Improvements can always be made and we appreciate people taking time to provide us with their feedback. The annual survey information is an important component for the Board of Electric Commissioners and NAED's administration as we consider and assess the value of our current programs and future offerings."

The results of the survey will be presented to the Board of Electric Commissioners later in the calendar year. Questions regarding the survey can be directed to NAED at 508-643-6300.