



**A Customer Owned Utility**  
Serving Our Community Since 1894

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**March 1, 2017**

*NAED is one of only forty-one (41) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.*

### **Monthly Update of North Attleborough Electric Department's Activities**

Dear Friends,

On behalf of the Board of Electric Commissioners, and the North Attleborough Electric Department, we look forward to an early spring season. It is a pleasure to provide this month's update relative to NAED events and activities.

#### **I. Commissioners Announce a "Credit" on Customers' March, 2017 Bills**

At their meeting of February 22, 2017 the Board of Electric Commissioners voted to provide NAED customers with a one-time "credit" on their March, 2017 bills.

Chairman of the Board, Edward Vandette announced that at the February 22, 2017 meeting of the Board of Electric Commissioners the he and the other commissioners (Brett Langille and Steven Cabral) reviewed information from the closing of NAED's Fiscal Year 2016 (also the calendar year) and determined that a one-time credit should be provided to the system's ratepayers.

Mr. Vandette stated that the total amount being directly returned to the residents in their March, 2017 bills is estimated to be \$2,969,818. The ultimate total dollar amount of the credit will not be known until the end of March, 2017, when all March, 2017 billings and sales are completed.

The "credit" will be for the month of March, 2017 only, and is for **\$.0.153428/kWh**.

An additional amount, estimated to be \$989,940, will be utilized by the department for the purpose of providing the department with a "Rate Stabilization Fund" to allow the department to develop fiscal resources that can possibly be utilized in the future to assist ratepayers to stabilize local electric rates, as power costs rise and regulatory compliance costs increase. The Board has previously approved the implementation of similar "credits" to NAED's customers in March, 2007, April, 2010, April, 2011, February, 2012, March, 2013, March, 2015 and March, 2016.

Mr. Vandette stated, "For the seventh time in eight years the Board of Electric Commissioners has an opportunity to provide a credit to our ratepayers. The Board of Electric Commissioners recognizes that the funds NAED receives are "the ratepayer's money" – not NAED's - and it is only right that when the opportunity presents itself that funds are returned to our customers! This year's falling energy prices have provided the basis to allow the Commissioners to again return monies to our customers." Mr. Vandette stated, "The Board of Electric Commissioners continues to be committed to effective fiscal management, maintaining stable and competitive electric rates and providing quality customer services."

Mr. Vandette said, "We are again this year very proud of the quality of services provided to the community by NAED and its fine employees. All of us at NAED have continued to keep in mind that our North Attleborough customers are also our friends, family and neighbors." The Chairman concluded, "The commissioners hope that by providing this credit, competitive electric rates, improvements to the electric distribution system and responses at times of emergencies that the community feels itself well served by this organization."

**ILLUSTRATIONS FOR RESIDENTIAL CUSTOMERS (RATE 1)  
BASED UPON MONTHLY USAGES OF 750 Kwh & 500 Kwh**

<b>Residential A1 Rate</b>	<b>Kwh 750</b>	<b>Kwh 500</b>
<b>Cust Charge</b>	<b>9.5</b>	<b>\$ 9.50</b>
<b>Distribution</b>	<b>0.03459</b>	<b>\$ 25.94</b>
<b>Energy</b>	<b>0.05976</b>	<b>\$ 44.82</b>
<b>Generation</b>	<b>0.03493</b>	<b>\$ 26.20</b>
<b>Transmission</b>	<b>0.01724</b>	<b>\$ 12.93</b>
<b>Total Bill</b>	<b>\$119.39</b>	<b>\$ 82.76</b>

**Projected Credit Amount (Kwh used \* \$0.153428):**      (\$115.07)      (\$76.71)  
(using a Customer Credit of \$0.153428 PROJECTED CREDIT AMOUNT ROUNDED)

**Projected Bill Amount Due for March, 2017 (Rounded):**      \$4.32      \$ 6.05

**II. NAED AND ENERGY EFFICIENCY PROGRAMS**

NAED supports energy conservation and has "energy efficiency programs" that can benefit customers by helping to lower energy consumption and costs. Call NAED, 508-643-6310 for information.

The FY 2017 rebate amounts for Energy Star appliances, per the vote of the Board of Electrical Commissioners on December 20, 2016, is as follows:

Clothes Washer:	\$ 75
Refrigerator:	\$ 75/\$100 if old appliance removed
Room Air Conditioner:	\$ 50
Dishwasher:	\$ 30
Dehumidifier:	\$ 30
Clothes Dryer:	\$200

The Board also added the following energy efficiency devices/equipment to the program:

Programmable Thermostat	\$25
LED lightbulbs	50% of cost up to \$100
Central AC	added to Home Improvement rebate projects.

**III. "WINTER PROTECTION HARDSHIP" INFORMATION**

NAED's "Winter Protection" period began on November 15, 2016 and is presently scheduled to continue until **April 1, 2017** inclusive. "Winter Protection" is afforded during this period of time to NAED customers unable to pay due to financial hardships and whose current service is not currently shut off for nonpayment. Applicants for "Winter Protection" must provide appropriate information to NAED prior to being "protected". Any questions may be directed to the NAED main number, 508.643.6300.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan  
General Manager