



A Customer Owned Utility
Serving Our Community Since 1894

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January 1, 2018

NAED is one of only forty (40) municipal electric departments within the Commonwealth of Massachusetts established under the provisions of M.G.L.c. 164. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

On behalf of the Board of Electric Commissioners (Brett Langille, Steven Cabral and Dale Langille) it is a pleasure to provide this month's update relative to NAED events and activities, and to wish you a very happy and healthy New Year.

I. NAED PROJECT UPDATE:

As we approach the end of the calendar year, NAED is addressing several matters and projects:

a. Budget & CIP: As you may recall, NAED 's fiscal year is a calendar year. Accordingly, we are now in the process of planning for 2018 by developing Budget and Capital Improvement Program (CIP) recommendations for the Board of Electric Commissioners. The Board of Electric Commissioners is meeting with all department heads to review their requests and recommendations. The Board is scheduled to meet in January, 2018 to approve NAED's FY 2018 Budget and Capital Improvement Plan.

b. Sherman Substation Upgrade: Work continues on the \$5.5 million upgrade of the Sherman Substation. A new transformer has been purchased and installed, with two older transformers being removed. A great deal of preparatory site work is now occurring in anticipation of the new Switch Gear - which is scheduled to arrive in mid-January, 2018. The upgrade of the Substation is currently on schedule and anticipated to be substationally completed by the mid-year, 2018.

c. LED Street Light Replacement Program: The work by our contractor, Pine Ridge Technologies, has been ongoing since mid-October, 2017. NAED has committed \$640,000 to the replacement effort and received a \$236,000 grant from the Commonwealth to offset the cost of the installation. NAED is also planning on replacing "Leased Lights" with LED fixtures. The four (4) main benefits of LEDs according to the American National Standard Practice for Roadway Lighting are as follows:

- Reduction in night accidents;*
- Aid to police protection and enhanced sense of personal security;*
- Facilitation of traffic flow;*
- Promotion of business and the use of public facilities during the night hours.*

For more information and to follow the progress of the contractor installing the new lights please go to NAED'S web site, www.naelectric.com

II. WINTER PROTECTION & CUSTOMER PROTECTION FROM "SHUT OFF"

"Winter Protection" from shut off of electric power commenced on November 15, 2017 and extends, by state regulation, until March 15, 2018. Any questions regarding eligibility or requirements should be directed to NAED. A reminder that "protection" from "shut off" does not mean that a customer is not responsible for his/her bill(s). "Protection" merely means that during the period a customer is "protected" that power cannot be shut off. Accordingly, customers are encouraged to do their best to pay outstanding obligations to NAED during the period of "protection".

The department is always prepared to work with its customers to develop appropriate "payment plans", as an alternative to having power disconnected. It is incumbent, however, that a customer contact the department in a timely manner to address his/her concern(s) relative to being able to pay an electrical bill(s).

Too often in recent months customers have waited until they receive a so-called "72 hour" notice of impending disconnection or have the electricity actually "shut off" before contacting the department. When such events occur then there is a limitation that the department can do to assist. In the case of the power actually being disconnected there are also added fees.

Allow NAED to help you by contacting NAED in a timely manner to address matters of bill payment concerns.

IV. NAED 2018 CALENDARS ARE NOW AVAILABLE

A reminder that the CY 2018 edition of the NAED calendars are now available at the Administration Building, 275 Landry Avenue, Town Hall-office of the Board of Selectman/Town Administrator and the Senior Center. The theme for this year's contest was, "Creating a new Logo for NAED".

This year's winning artists are:

Amvet	Sai Siddharth Magham Diya Solanki Myles Flores Ben Cormier Dhimahi Shah
Martin	Jessica David
Roosevelt	Dylan Brousseau Neve Constantine Aria Young
Community	Kristian Marshall Kaeden Brown
SMSH	Madison Iwuc Anna Freeman
Falls	Kayal Nandakumar

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan, General Manager