



**A Customer Owned Utility**  
*Serving Our Community Since 1894*

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**FOR IMMEDIATE RELEASE**

**NAED ANNOUNCES "WINTER HARDSHIP" PERIOD COMMENCES and ANNOUNCES FAVORABLE INCOME CRITERIA TO HELP RESIDENTS**

James C. Moynihan, General Manager, noted today that NAED's "Winter Protection" period will begin on November 15, 2017 and continue until March 15, 2018, inclusive.

Winter protection is afforded during this period of time to NAED customers unable to pay due to financial hardships and whose current service is not currently shut off for nonpayment.

NAED is required to provide "Winter Protection" to individuals and families based upon state income guidelines.

Applicants for "Winter Protection" must provide appropriate income information to NAED prior to being "protected".

Any questions may be directed to Ms. Marie McCabe at NAED (508-643-6376), or the NAED main number (508-643-6300)

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