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275 Landry Avenue
North Attleborough, MA 02760-3501
Telephone: 508.643.6300
Fax: 508.699.5603
www.naelectric.com



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FOR IMMEDIATE RELEASE

North Attleborough Electric Department Announces Forthcoming Customer Service Survey for Residential Customers

Brett Langille, Chairman of the Board of Electric Commissioners, announced today that the North Attleborough Electric Department (NAED) anticipates that it will commence its annual survey of customers the week of October 23, 2017. The survey is expected to take about ten (10) days to complete.

This year's survey will be of NAED's residential customers. Approximately 400 residential customers of NAED will be surveyed. The survey will be conducted via both telephone and email by a surveying firm, GreatBlue, Inc. The email solicitation will come from research@greatblueresearch.com.

The survey is expected to take approximately ten (10) minutes to complete.

NAED conducts surveys of its customers every year. The last survey of residential customers was conducted in 2015. In 2016 NAED conducted a survey of its commercial & industrial customers.

Brett Langille, Chairman of the Board of Electric Commissioners, stated that, "The annual survey is a cornerstone of the efforts of the Board of Electric Commissioners to improve the program offerings and services of NAED. The Commissioners believe that NAED overall does a great job, but public input is always valued and improvements can always be made. The annual survey information is an important component for the Board of Electric Commissioners and NAED's administration as we consider and assess the value of our current programs and offerings."

The final results of the survey are anticipated to be presented to the Board of Electric Commissioners by the end of the calendar year. Questions regarding the survey can be directed to NAED at 508-643-6300.