

## A Customer Owned Utility

Serving Our Community Since 1894

275 Landry Avenue North Attleborough, MA 02760-3501 Telephone: 508.643.6300

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June 1, 2009

## Dear Customers:

Please be informed, that effective June 1, 2009, consistent with the policy recently instituted by the Town of North Attleborough, the North Attleborough Electric Department will institute a \$25.00 handling fee for all checks that are returned by banks due to insufficient funds, account closed, etc.

The policy is designed to recover the administrative costs incurred by NAED and to ensure consistency with the Town of North Attleborough.

Typically a replacement check will be acceptable, but in the event of a repeat offender, which is defined, for the purposes of this NAED policy as one (1) "incident" within a year's period of time, cash, money order or bank certified check must be requested.

Notification of this policy will be provided via the June bills, press releases and posting on the department's web page

Should you have any questions, please feel free to contact our Business Division Manager, Paula Tattrie or myself

Thank you for your consideration of this matter.

Sincerely,

James C. Moynihan General Manager