



A Customer Owned Utility
Serving Our Community Since 1894

275 Landry Avenue
North Attleborough, MA 02760-3501
Telephone: 508.643.6300
Fax: 508.699.5603
www.naelectric.com



Special Payment Plan

North Attleborough Electric Department's **Special Payment Plan** is designed to help customers pay past due balances simply.

We're here to help.

Special Payment Plan Program Description

North Attleborough Electric Department's Special Payment Plan is designed to help customers pay a past due balance.

Who Is Eligible for a Special Payment Plan?

Any North Attleborough Electric Department customer who has a past due balance on their electric account and who has not had a special payment plan in the last 12 months.

How Are My Payments Calculated?

Upon receipt of a 50% payment of the past due balance, we will divide the remaining past due balance into four equal amounts, which will then be included on the next four electric bills.

Worksheet for first monthly payment*:

	Example	Your Bill
Past due amount	\$ 200	\$ _____
LESS 50% of past due balance paid at time of establishment of Special Payment Plan	\$ 100	\$ _____
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Remaining Past Due Balance.	\$ 100	\$ _____
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Actual monthly electric bill	\$ 45	\$ _____
PLUS 25% of Past Due Balance + \$ 25		\$ _____
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Special Payment Plan Amount Due . . .	\$ 70	\$ _____

*NOTE: The past due amount for the next three months will be the same, however the actual electric bill will vary based upon your electric consumption.

More Information

After you complete your Special Payment Plan and your account is paid in full, you may take advantage of North Attleborough Electric Department's Budget Payment Plan.

Next Step

Simply call our Customer Service Representative at 508.643.6300 during our business hours, or visit our Operations Center at 275 Landry Avenue, North Attleborough, to speak with our Customer Service Representative to set up an appointment. It's that easy!

Business Hours:

Monday through Friday, 8:00 a.m. to 4:00 p.m.; Thursday evenings September through June until 5:00 p.m.

