



A Customer Owned Utility
Serving Our Community Since 1894

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November 1, 2015

NAED is one of only forty-one (41) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

On behalf of the Board of Electric Commissioners (Edward Vandette, Charles Mottinger and Brett Langille) it is a pleasure to provide this month's update relative to NAED events and activities.

I. CALENDAR CONTEST WINNERS ANNOUNCED

The Board of Electric Commissioners on October 28, 2015 hosted the winners of NAED's annual calendar contest. The annual event is held in October because the month of October is designated as "Public Power Month" and NAED is one of approximately 2,100 public power organizations in the United States,

Annually, NAED sponsors, in conjunction with the North Attleboro School Department and St. Mary's Sacred Heart School, an annual calendar contest. Third and Fourth graders create drawings about the importance of electricity and the selected winners receive certificates and recognition at an October meeting of the Board of Electric Commissioners.

The theme for this year's contest was, "The Future of Electricity". The winning drawings will be featured in NAED's "2016 Energy Smart" calendars, which will be available in December, 2015.

In addition to the members of the Board of Electric Commissioners the quality of the art work by the children was recognized by State Representative Elizabeth Poirier, School Department Facilities Director, Kyle Kummer and representatives of the North Attleborough School Department and Board of Selectmen.

This year's winning artists are:

Sneha Rathor – Grade 4 – Martin School
Ella O'Brien – Grade 4 – Amvet Boulevard School
Aanshi Agrawal – Grade 3 – Martin School
Katrina Landry – Grade 4 – St. Mary Sacred Heart
Nicolann Jeremie – Grade 4 – Community School
Sulaf Hourani – Grade 3 – Roosevelt Avenue School
Jacqueline Carfagna – Grade 3 – Falls School
Madison Bearer – Grade 3 – Falls School
Sophia Edge – Grade 4 – Community School
Emilee Davis – Grade 3 – St. Mary Sacred Heart
Amulya Rao – Grade 3 – Martin School
Eashan Rozario – Grade 4 – Martin School
Emily Engler – Grade 4 – Amvet Boulevard School

II WINTER PROTECTION & CUSTOMER PROTECTION FROM "SHUT OFF"

"Winter Protection" from shut off of electric power commences on November 15, 2015 and extends, by state regulation, until March 15, 2016. Any questions regarding eligibility or requirements should be directed to NAED.

A reminder that "protection" from "shut off" does not mean that a customer is not responsible for his/her bill(s). "Protection" merely means that during the period a customer is "protected" that power cannot be shut off. Accordingly, customers are encouraged to do their best to pay outstanding obligations to NAED during the period of "protection".

The department is always prepared to work with its customers to develop appropriate "payment plans", as an alternative to having power disconnected.

It is incumbent, however, that a customer contact the department in a timely manner to address his/her concern(s) relative to being able to pay an electrical bill(s).

Too often in recent months customers have waited until they receive a so-called "72 hour" notice of impending disconnection or have the electricity actually "shut off" before contacting the department. When such events occur then there is a limitation that the department can do to assist. In the case of the power actually being disconnected there are also added fees.

Help NAED help you by contacting NAED in a timely manner to address matters of bill payment concerns.

III. NAED'S NEW RATES IMPLEMENTED

New customer rates for the North Attleborough Electric Department were instituted on October 1, 2015. The rates had not been changed since 2004.

The rate revisions are based upon the department's future operating and power costs, as well as its capital obligations for the next three fiscal/calendar years (2016 - 2018). A key purpose of the revised rates is to ensure that the department will have sufficient cash resources to address the needs of our customers and the distribution system.

The rates have been revised in order to appropriately allocate fiscal resources generated from rates to the following NAED charges:

Energy Charge
Transmission Charge
Generation Charge
Capacity Charge
Distribution Charge
Customer Charge

As noted last month, the **rate change will reflect NAED's "true" current and projected future operating and power costs no NAED rate class will see an increase.**

Of particular note relative to the new rates is that the revised rates, do not, because of the present cost of power, assume that there will be "Purchased Power Adjustment" (PPA) - which had been \$.0475/kWh.

Customer Charges have been revised; (for example the Residential Rate (A-1) will see an increase in the Customer Charge from \$5.00 to \$9.50), however, as noted above, even with the changes in the Customer Charge, because of revisions to other current charges, no NAED rate class will see an increase.

Please note that the eligibility requirements related to Rate A-5 ("Residential - Low Income") have been modified to allow for a better administration and oversight of that rate. Rate A-5 will be available, "...to customers based upon notification from Self Help, Inc. of eligibility for the "Low Income Home Energy Assistance Program (LIHEAP), or its successor program."

Please continue to remember our fellow citizens who are defending our country throughout the world.

As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan
General Manager