



**A Customer Owned Utility**  
Serving Our Community Since 1894

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*NAED is one of only forty-one (41) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.*

### **Monthly Update of North Attleborough Electric Department's Activities**

Dear Friends,

On behalf of the Board of Electric Commissioners (Edward Vandette, Charles Mottinger and Brett Langille) it is a pleasure to provide this month's update relative to NAED events and activities.

#### **I. UPDATE OF ACTIVITIES OF THE BOARD OF ELECTRIC COMMISSIONERS**

The Board met twice in May. During both meetings the Board heard presentations from various divisional managers which providing the Board members with updates about their recent activities.

Updates were provided on projects and efforts including:

- *Creation of a new distribution circuit (E-9) designed to improve reliability and redundancy*
- *Improvement of department access to the 69kV easement line for the purpose of allowing the department to develop an additional one or two new distribution circuits*
- *Continued efforts to improve the department's most heavily loaded circuit (E-15)*
- *Commence important planning efforts to ensure the future viability of our distribution system, including:*
  - a. *Substation Master Plan*
  - b. *Capacitor Study*
  - c. *Communications of system infrastructure devices, such as Capacitors and Reclosers*
- *Institution of a "Customer Service Workflow" project which will be designed to improve NAED's customer services and security, while improving staff efficiencies, relating to the payment of NAED bills, uses of credit cards and potentially developing payment kiosk(s) via a vendor whose services can be integrated with our current customer software*
- *Review the final reports related to NAED's "Cost of Service" study and consider the revision of rates which reflect current customer class utilizations. The present rates have not been revised since February, 2004*
- *Continue to develop our SCADA system to allow for improved remote data collection*
- *Continue our plans to develop the "NAED Solar Park" concept to provide a community passive recreational asset while also serving as a location where NAED residents can learn more about renewable solar energy*

## II. NAED's FY 2014 AUDIT RESULTS PRESENTED TO COMMISSIONERS

At their meeting of May 27, 2015, the Board of Electric Light Commissioners received NAED's Fiscal Year 2014 financial audit reports from the department's auditors, Powers & Sullivan of Wakefield, MA.

The department's Fiscal Year 2014 was the period of January 1, 2014 - December 31, 2014, inclusive.

The Board met with Michael Nelligan of Powers & Sullivan to discuss the department's annual financial statements and audit conclusions. NAED Business Division Manager Paula Tattrie also attended.

The auditors informed the Board that the department had received a "clean" audit finding. The auditors made particular note of the fact that NAED has made an effort to fund its long term health and life insurance obligations.

Commission Chairman Charles Mottinger, expressed his pleasure with the auditor's conclusions.

Mr. Mottinger said, "We are very delighted that again this year NAED has received a "clean audit". The audit process and the auditor's conclusions provide important evidence and documentation to our customers that NAED's revenues, expenses and fiscal resources are being effectively managed and overseen."

Mr. Mottinger thanked Paula Tattrie, Business Division Manager and employees of NAED's Business Division for their efforts.

## III. RESIDENTIAL RATE COMPARISON

NAED has recently received information from the Massachusetts Municipal Wholesale Electric Company (MMWEC) relative to NAED's residential rates, as compared to other Massachusetts municipal and investment owned utilities.

In March, 2015 NAED, which instituted a PPA Credit for the ratepayers, had the lowest rate of any of the state's public or private utilities at \$26.76/kWh - which was more than \$30/kWh below the next lowest utility monthly rate.

NAED's 12 month average (April, 2014 - March, 2015): NAED: \$ 72.19

### Others (Illustrative only):

Fitchburg Gas & Electric:	\$118.76 (Highest Average)
Peabody Electric:	\$ 59.49 (Lowest Average)
National Grid:	\$ 98.85 (Serves nearby communities)

## IV, PROTECTION FROM SHUT OFFS

As of April 1, 2015 "Winter Protection" ended. The department provides (per the provisions of 220 CMR 25.00, "protection" (no shut off of power) to qualified customers.

Protection is afforded to customers unable to pay due to financial hardships and who also have one of the following situations:

- Serious Illness
- Child in the house under the age of 12 months and the customer's service has not been shut off for nonpayment before the birth of the child
- The current service of the Customer is not currently shut off for nonpayment
- All individuals domiciled at an address are "Elderly" (65 years old or older)
- All individuals domiciled at an address are "Elderly" (65 years or older) and/or a "Minor" (maximum of 18 years old)

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan  
General Manager