



**A Customer Owned Utility**  
Serving Our Community Since 1894

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**May 1, 2015**

*NAED is one of only forty-one (41) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.*

### **Monthly Update of North Attleborough Electric Department's Activities**

Dear Friends,

On behalf of the Board of Electric Commissioners (Edward Vandette, Charles Mottinger and Brett Langille), and the North Attleborough Electric Department, we wish you our very best for the new spring season. With the snow now gone (we hope...). It is a pleasure to provide this month's update relative to NAED events and activities.

#### **I. UPDATE OF ACTIVITIES OF THE BOARD OF ELECTRIC COMMISSIONERS**

As this newsletter is being written, the Board is expected to conduct two meetings this month.

The first meeting was held on April 8, 2015. At that meeting the Board welcomed its newest member Brett Langille. Mr. Langille replaced Thomas Corrigan who served on the Board of Electric Commissioners for twelve (12) years.

During Mr. Corrigan's tenure the department won four (4) national awards, upgraded distribution system from 4kV to 113.8 kV, instituted new technologies such as GIS and a new Financial Management System, provided six (6) PPA credit reimbursements to the department's ratepayers and commenced surveys of our customers on an annual basis. During the meeting the Commissioners noted Mr. Corrigan's contributions to the Board and NAED and wished him well. At the meeting the General Manager provided the Board members with an update of recent activities. The Board also reconstituted itself for the following year with Charles Mottinger being elected as Chairman and Brett Langille as Board Secretary. Edward Vandette will serve as "Liaison to the Board of Selectmen".

On April 27, 2015 the Board is expected to receive an update on the cost of service/rate study being performed by Mark Beauchamp of Utility Financial Services. The Board is also expected to receive divisional updates from various NAED divisional managers.

#### **II. Residential Rate Comparisons Information**

NAED has recently received information from the Massachusetts Municipal Wholesale Electric Company (MMWEC) relative to NAED's residential rates, as compared to other Massachusetts municipal and investment owned utilities.

In March, 2015 NAED, which instituted a PPA Credit for the ratepayers, had the lowest rate of any of the state's public or private utilities at \$26.76/kWh - which was more than \$30/kWh below the next lowest utility monthly rate.

NAED's 12 month average (April, 2014 - March, 2015): NAED: \$ 72.19

#### **Others (Illustrative only):**

Fitchburg Gas & Electric:	\$118.76 (Highest Average)
Peabody Electric:	\$ 59.49 (Lowest Average)
National Grid:	\$ 98.85 (Serves nearby communities)

### III. PERSONNEL UPDATE

NAED is pleased to announce that Thor Nielsen, User Support Specialist for the Town of North Attleborough, has accepted our offer to become NAED's new "IT Support Specialist", commencing April 15, 2015.

Thor was selected after the department interviewed more than twenty (20) individuals.

Thor has worked for the Town for approximately eight (8) years and has received a Certificate of Graduation from the Bay State School of Technology. He previously was a "lead Technician" for Solectron Global Services and System Administrator for Maestro Learning, INC.

We look forward to Thor joining us and positively contributing to our department's successful future.

### IV, PROTECTION FROM SHUT OFFS

As of April 1, 2015 "Winter Protection" ended. The department provides (per the provisions of 220 CMR 25.00, "protection" (no shut off of power) to qualified customers.

Protection is afforded to customers unable to pay due to financial hardships and who also have one of the following situations:

- Serious Illness
- Child in the house under the age of 12 months and the customer's service has not been shut off for nonpayment before the birth of the child
- The current service of the Customer is not currently shut off for nonpayment
- All individuals domiciled at an address are "Elderly" (65 years old or older)
- All individuals domiciled at an address are "Elderly" (65 years or older) and/or a "Minor" (maximum of 18 years old)

### V. SECURITY DEPOSIT AMOUNTS

At its February 19, 2015 meeting the North Attleborough Board of Electric Commissioners approved the following **residential security deposit amounts**, effective **April 1, 2015**. The deposit amounts are based upon a review of customer bills and represent three (3) months of estimated billings, per the appropriate rate class:

<b>A. Rental - Apartments:</b>	<b>\$240</b>
<b>B. Rental - Single Family Home:</b>	<b>\$365</b>
<b>C. All Electric Rental - Apartments:</b>	<b>\$320</b>
<b>D. All Electric Rental - Single Family Home:</b>	<b>\$420</b>

Security deposits for commercial and industrial properties will continue to be determined on a case-by-case basis by NAED, based on factors which include consumption history, square footage, analogous uses/property sizes...Commercial security deposits are also based upon a three (3) month estimated usage.

Any questions relative to the new deposit amounts may be directed to NAED during regular business hours, at 1-508-643-6300.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan  
General Manager