



A Customer Owned Utility
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April 1, 2015

NAED is one of only forty-one (41) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

On behalf of the Board of Electric Commissioners (Thomas Corrigan, Edward Vandette and Charles Mottinger), and the North Attleborough Electric Department, we wish you our very best for the spring season. It is a pleasure to provide this month's update relative to NAED events and activities.

I. UPDATE OF ACTIVITIES OF THE BOARD OF ELECTRIC COMMISSIONERS

The Board held two (2) meetings in March, 2015.

The first meeting was held on March 12, 2015. At that meeting the Board approved a negotiated contract between NAED and IBEW, Local 104, Unit A for a three year period. The Board and IBEW, Local 104 had previously agreed upon a labor contract for Unit B. The Board members expressed their pleasure that both labor agreements had been negotiated in a positive and professional manner by both parties.

The second meeting was conducted on March 26, 2015 with the Board receiving updates on Health Insurance, NAED position vacancies and implementation of the department's new security deposits, effective April 1, 2015.

II. COMMISSIONER CORRIGAN ENDS HIS TENURE ON THE BOARD OF ELECTRIC COMMISSIONERS

At its meeting of March 26, 2015 the Board members expressed their best wishes and appreciation for the services of Commissioner Thomas Corrigan, whose tenure on the Board ended with the election of April 6, 2015.

Commissioner Corrigan, who decided not to seek re-election, has served on the Board since 2003. During his tenure on the Board of Electric Commissioners the department has received four (4) national awards from the American Public Power Association and provided ratepayers with credits on their bills five times during the past six years. Also, while Mr. Corrigan served on the Board, NAED upgraded its entire distribution system from 4kV to 13.8kV, instituted a concerted effort to improve the department's capital equipment, received positive financial audits, upgraded technology, conducted annual customer surveys and developed the first "NAED Safety Manual".

Mr. Corrigan thanked the members of the Board for their efforts and support. He also expressed appreciation for the efforts and dedication of the NAED employees.

III, WINTER PROTECTION ENDS - PROTECTION FROM SHUT OFFS STILL AVAILABLE

As of April 1, 2015 "Winter Protection" ended. The department provides (per the provisions of 220 CMR 25.03(7), "protection" (no shut off of power) to customers unable to pay due to financial hardships during the winter months (November 15, 2014 - March 31, 2015, inclusive) .

Once "Winter Protection" ends, then those customers who have been "protected" are then responsible for paying NAED the total cost of the electricity used during the period of November 15, 2014 to March 31, 2015, inclusive. Such customers are then, as required, placed on "payment plans" designed to fully compensate NAED for the unpaid electricity costs prior to the commencement of the next "Winter Protection" period (November 15, 2015). Keep in mind that the customers in question are also responsible for the costs that they are incurring during the period of "non-winter protection" (April 1 – November 14) as well as the **total** cost of electricity used during that period and any previous balance they may have had prior to the time "Winter Protection commenced.

Protection is still available to customers after March 31st. Protection is afforded to customers unable to pay due to financial hardships and who also have one of the following situations:

- Serious Illness
- Child in the house under the age of 12 months and the customer's service has not been shut off for nonpayment before the birth of the child
- The current service of the Customer is not currently shut off for nonpayment (per JR, call to DPU, 11-23-11).
- All individuals domiciled at an address are "Elderly" (65 years old or older), per JR, 11-23-11
- All individuals domiciled at an address are "Elderly" (65 years or older) and/or a "Minor" (maximum of 18 years old)

IV. NEW RESIDENTIAL SECURITY DEPOSIT AMOUNTS EFFECTIVE APRIL 1, 2015

At its February 19, 2015 meeting the North Attleborough Board of Electric Commissioners approved the following **residential security deposit amounts**, effective **April 1, 2015**. The deposit amounts are based upon a review of customer bills and represent three (3) months of estimated billings, per the appropriate rate class:

A. Rental - Apartments:	\$240
B. Rental - Single Family Home:	\$365
C. All Electric Rental - Apartments:	\$320
D. All Electric Rental - Single Family Home:	\$420

Security deposits for commercial and industrial properties will continue to be determined on a case-by-case basis by NAED, based on factors which include consumption history, square footage, analogous uses/property sizes...Commercial security deposits are also based upon a three (3) month estimated usage.

Any questions relative to the new deposit amounts may be directed to NAED during regular business hours, at 1-508-643-6300.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan
General Manager