



A Customer Owned Utility
Serving Our Community Since 1894

275 Landry Avenue
North Attleborough, MA 02760-3501
Telephone: 508.643.6300
Fax: 508.699.5603
www.naelectric.com



January 1, 2015

NAED is one of only forty-one (41) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

On behalf of the Board of Electric Commissioners and NAED employees we hope all is well with you and your families and that you had a great holiday season. Keep the faith!!! The days are getting longer and spring is right around the corner....you just have to believe...

Below please find some updates regarding recent NAED activities, efforts and plans.

I. BOARD OF ELECTRIC COMMISSIONERS' UPDATE

The Board members are:

Thomas Corrigan	Chairman
Charles Mottinger	Secretary
Edward Vandette	Member

The Board met twice in November, 2014 and once in December, 2014. The focus of their meetings was, because of the time of the year, matters involving the FY 2015 department operating budget, Power Budget and Capital Improvement Plan (CIP).

NAED's fiscal year commences on January 1, 2015, so it is anticipated that the Board will establish a new budget and CIP at a meeting in early/mid-January, 2015.

There will be several efforts in the forthcoming year that we anticipate the budget & CIP will address. Those efforts/projects include:

- Continued improvement of the integrity and reliability of the NAED distribution system by continuing our efforts to construct two (2) new electrical circuits, as well as replacing old wire, removing porcelain products from our system (cutouts, insulators...) and continuing to have an aggressive tree cutting program. We will also again utilize infrared technology to identify "hot spots" on our system.

Enhancement of our capital equipment and system security.

Implementing better procedures and utilizing new technologies to addressing operational challenges confronted by NAED related to billing, acceptance of customer payments and efforts related to "nonpayment" and "shut off" situations.

A principal emphasis for FY 2015 will be the improvement of NAED's distribution system. The work activities that are planned includes the commencement of developing two (2) new electrical circuits to take "load" off of our two most "loaded" electrical circuits and continuing our improvements to the easement for the former 69kV line - which will improve NAED's ability to access and maintain the easement and distribution infrastructure.

II. WINTER PROTECTION PERIOD IS NOW "IN PLACE"

The department provides "protection" (no shut off of power) to customers unable to pay due to financial hardships, and whose current service is not currently shut off for nonpayment, during the winter months (November 15, 2014 - April 1, 2015). Applicants for "Winter Protection" must provide appropriate information to NAED prior to being "protected".

NAED provides Winter Protection, because of a decision of the Board of Electric Commissioners, based upon income guidelines of the "Good Neighbor Energy Fund" (GNEF) (which is managed by the Salvation Army). The GNEF income guidelines are more "generous" than the state guidelines and therefore allow a greater number of NAED customers to be "protected".

Applicants for "Winter Protection" must provide appropriate information to NAED. Any questions may be directed to Ms. Lisa Rudder at NAED (508-643-6376) or the NAED main number (508-643-6300).

III. STORM SEASON IS COMING - FOLLOW NAED ON TWITTER

NAED is on Twitter. Check us out at NAEDnews@naelectric.com. The Twitter account is used to provide residents with updates during the winter storm season.

Please note that outages or emergencies should not be reported through the Twitter account. Calls involving outages or emergencies must be conveyed via our department phone number, 508-643-6300.

IV. NAED 2015 CALENDARS ARE NOW AVAILABLE

Again this year, to celebrate "Public Power Month", NAED sponsored its annual calendar contest, in cooperation with the North Attleborough School Department and St. Mary's Sacred Heart School. Local students in 3rd and 4th grades created art work related to the theme, "**How to Save Electricity at Home**"

The selected winners received a \$25 gift card, a certificate and recognition at the October 29, 2014 meeting of the Board of Electric Commissioners and the winning drawings are featured in NAED's 2015 Energy Smart calendars. The calendars are now available at NAED's administrative office at 275 Landry Avenue, Town Hall - Office of the Board of Selectmen/Town Administrator and the Senior Center.

V. PERSONNEL UPDATE

The department recently selected Mark Nelson, as our new Meter Technician. Mark is a resident of the Town and has received his BA from the University of Massachusetts - Dartmouth. Mark has worked for NAED, as a "Meter Reader" since the summer. We received more than seventy (70) applications and interviewed approximately thirty (30) candidates. We are very excited that Mark has agreed to become a part of our organization. We would also like to note our appreciation to Michele Dobson, Brad Dean and Matt Roy for their efforts in conducting the interviews. Their efforts relative to the candidates were both professional and insightful.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan
General Manager