

General Manager Newsletter

North Attleborough Electric Department



JULY 1, 2019

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

On behalf of the Board of Electric Commissioners (Dale Langille, Brett Langille, Steven Cabral) it is a pleasure to provide this month's update relative to NAED Events and Activities.



Strawberry Festival-June 2019

NAED is one of only forty (40) municipal electric departments within the Commonwealth of Massachusetts established under the provisions of M.G.L.c. 164. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.

275 Landry Avenue
North Attleborough, MA 02760
Telephone: 508-643-6300
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I. What's your Phone Number?

Please call customer service to update your phone number if it has changed: **508-643-6300**



II. Special Town Election Update

As a result of the Town Charter passing, NAED will move to a 5 member board beginning July 1st. The special election was held on June 18th 2019 resulting in John Gould being elected to a three year term and John Casey to a two year term.

Brief Bio of each candidate from the Sun Chronicle June 10th:

"Casey, 59, a finance and operations director for a consumer goods company, is a former finance committee and representative town meeting member. The Virginia Avenue resident said he would bring a customer service point of view to the job.

Gould, 48, is a heating and air conditioning specialist in the school department. He said his goal will be to keep electrical service in town at least as good as it already is, if not better.

Gould is a Taylor Avenue resident who said he decided to run when the town asked for volunteers."

Hand, Jim (2019, June 10). Besides town council race, North Attleboro election features electric commission contest. *The Sun Chronicle*. Retrieved from www.thesunchronicle.com

III. NAED Solar Rebate Program Update

Due to high interest in the MLP Solar program and limited Grant funds available, rebate amounts will be limited to the first 5 kW DC installed in order for more customers to be able to take benefit from this program.

North Attleborough Electric Department customers who want to install solar panels for home energy use can now apply for a generous incentive through the MLP Solar Program. North Attleborough Electric Department has pledged \$30,000, which the Department of Energy Resources (DOER) will match, for a potential total of \$60,000 in program funds. The MLP Solar Program will award \$1.20 per watt for approved projects, with North Attleborough Electric Department and the DOER both providing a matching contribution of \$.60. Awards will be dispensed on a first come, first served basis to solar projects that meet specific requirements.

III. Summer Meter Helpers Around Town

NAED has hired two Summer Meter Helpers that will be performing inspections of NAED equipment throughout the town. Both employees have NAED badges and vests to identify them. They will be inspecting the electric service drop, meter location, and condition.

IV. WINTER PROTECTION HAS ENDED - PROTECTION FROM SHUT OFFS STILL AVAILABLE

Protection is still available to customers after March 31st. Please contact NAED for further information.

V. ENERGY EFFICIENCY PROGRAMS:

Appliance Rebates & Home Improvement Rebates

Energy Efficiency Appliance rebates for appliances are now directly sent to Energy New England (ENE) in Mansfield. All applications can be mailed to NAED rebates c/o, Energy New England (ENE), 5 Hampshire Street, Suite 100, Mansfield, MA 02048. The email for questions and submission is rebates@ene.org and using "NAED rebates" as the subject line is helpful but not a requirement.

Customers can also view more info about NAED's rebates from our website:

<https://ee.ene.org/utilities/north-attleborough-electric-department-naed/>

Home Improvement Rebate applications will continue to be mailed to NAED. Customers must schedule an **audit** with Energy New England prior to work being done, then complete a Home Improvement Incentive Application Form, attach sales receipts, contractor work orders and proof of payment. Submit by mail or bring in to NAED offices at 275 Landry Avenue, North Attleborough, MA 02760. You may also scan and email to mdobson@naelectric.com.

For more information, instructions, and rebate forms, please visit our website:

<http://www.naelectric.com/residential/residential-energy-efficiency-programs>

VI. Community Events

You may have noticed NAED at the DPW & Police "Touch A Truck" events along with Strawberry Festival. Look for us at future events like the DANA "Back to School Shuffle" on August 21st. We will see you there!

VII. GOOD NEIGHBOR ENERGY FUND

The Massachusetts Good Neighbor Energy Fund is available to any Massachusetts resident who, because of temporary financial difficulty, cannot meet a month's energy expense and is not eligible for state or federal energy assistance. Income must fall between 60% and 80% of the state's median income levels. You may qualify for up to \$300 in assistance. For income guidelines please visit: <http://magoodneighbor.org/assistance.html> or call NAED at 508-643-6376 for more information.

VIII. NAED MEDICAL EMERGENCY LIST:

North Attleborough Electric Department (NAED) maintains a Medical Emergency List of customers who depend on electrically powered life-sustaining medical equipment in their homes. In the event of a power outage, restoring electricity to these homes is a priority.

IX. NAED DEPARTMENT SPOTLIGHT: ENGINEERING DIVISION

NAED has two in house engineers, John Miller and James (Jim) Bauer, that handle a wide range of technical issues for the department. They are responsible for new business commercial/industrial/residential service requests, upgrades of service, NAED Substation & Distribution systems, SCADA, Solar applications and interconnections and much more. John and Jim can be reached at 508-643-6314 and 508-643-6312 respectively.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508-643-6300.

Sincerely, Peter Schiffman, General Manager

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North Attleborough
Electric Department



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