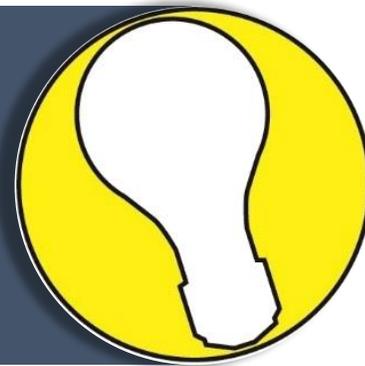


General Manager Newsletter

North Attleborough
Electric Department

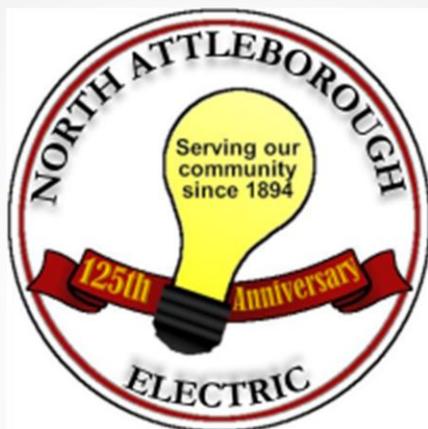
AUGUST 1, 2019



Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

On behalf of the Board of Electric Commissioners (Dale Langille, Brett Langille, Steven Cabral, John Gould, and John F. Casey) it is a pleasure to provide this month's update relative to NAED Events and Activities.



125th anniversary logo

NAED is one of only forty (40) municipal electric departments within the Commonwealth of Massachusetts established under the provisions of M.G.L.c. 164. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community.

275 Landry Avenue
North Attleborough, MA 02760
Telephone: 508-643-6300
Fax: 508-699-5603
www.naelectric.com

I. What's your Phone Number & eMail address? Please call customer service to update your phone number and eMail address if it has changed: 508-643-6300



II. Summer Hours

You may have noticed starting July 1st our summer hours went into effect. We will be closing Thursdays same as our regular business hours, 4pm. This change will remain in effect until September 1st.

III. Summer Energy Saver Tips

Efficiency Top 10

Summer Energy Saver Tips

1	CIRCULATION – Cool & The Fan Ceiling and window fans use less energy than ACs	7	ROOM TO BREATHE – H.V.A.C. Clean the area around outdoor AC units and keep in a shaded area, if possible
2	CHANGE ME – The Dirty Filters Clean or replace AC filters regularly to maximize their efficiency	8	ATTIC BREEZE – Seals & Ducts Check if your attic and walls have proper insulation to keep warm air from coming in and drive hot air out with a whole house fan
3	LOSING MY COOL – Windows + Doors Add/repair weatherstripping or caulk around windows and doors to prevent leaks	9	COLD WATER WASH – The Laundry Use the washer with full loads on cold and avoid using during hottest part of the day
4	TURN IT UP – Therm.o.stat Program or set to 80° F or higher for when you aren't home and overnight	10	WRAP ME GENTLY – Water Heater Reduce the temperature on your water heater and wrap with a specially designed blanket
5	(DON'T) LET THE SUN SHINE IN – The Shades Keep curtains and blinds closed to block out strong sunlight	★	ENERGY STARS – New Appliances on the Block Consider upgrading old appliances to energy efficient models
6	ALL ABOUT THAT GRILL (NO OVEN) – The Outdoor Cooks Use your stove and oven sparingly or cook during cooler times of the day		

#PublicPower -
Powering Strong Communities

IV. Summer Meter Helpers Around Town

NAED has hired two Summer Meter Helpers that will be performing inspections of NAED equipment throughout the town. Both employees have NAED badges and vests to identify them. They will be inspecting the electric service drop, meter location, and condition.

V. ENERGY EFFICIENCY PROGRAMS:

Appliance Rebates & Home Improvement Rebates

Energy Efficiency Appliance rebates for appliances are now directly sent to Energy New England (ENE) in Mansfield. All applications can be **mailed to NAED rebates c/o, Energy New England (ENE), 5 Hampshire Street, Suite 100, Mansfield, MA 02048**. The email for questions and submission is rebates@ene.org and using "NAED rebates" as the subject line is helpful but not a requirement. Customers can also view more info about NAED's rebates from our website: <https://ee.ene.org/utilities/north-attleborough-electric-department-naed/>

Home Improvement Rebate applications will continue to be mailed to NAED. Customers must schedule an **audit** with Energy New England prior to work being done, then complete a Home Improvement Incentive Application Form, attach sales receipts, contractor work orders and proof of payment. Submit by mail or bring in to NAED offices at 275 Landry Avenue, North Attleborough, MA 02760. You may also scan and email to mdobson@naelectric.com.

For more information, instructions, and rebate forms, please visit our website:

<http://www.naelectric.com/residential/residential-energy-efficiency-programs>

VI. Community Events

You may have noticed NAED at the DPW & Police "Touch A Truck" events along with Strawberry Festival. Look for us at future events like the DANA "Back to School Shuffle" on August 21st. We will see you there!

VII. GOOD NEIGHBOR ENERGY FUND

The Massachusetts Good Neighbor Energy Fund is available to any Massachusetts resident who, because of temporary financial difficulty, cannot meet a month's energy expense and is not eligible for state or federal energy assistance. Income must fall between 60% and 80% of the state's median income levels. You may qualify for up to \$300 in assistance. For income guidelines please visit: <http://magoodneighbor.org/assistance.html> or call NAED at 508-643-6376 for more information.

VIII. NAED MEDICAL EMERGENCY LIST:

North Attleborough Electric Department (NAED) maintains a Medical Emergency List of customers who depend on electrically powered life-sustaining medical equipment in their homes. In the event of a power outage, restoring electricity to these homes is a priority.

IX. NAED EMPLOYEE SPOTLIGHT:

Robert (Bob) Bukin

Mr. Bukin has announced his retirement from NAED. His last day will be August 26th 2019. Bob has worked for NAED for 38 years and I've had the pleasure of getting to know him over the last 4. He will be leaving big shoes to fill having many years of experience and tremendous knowledge of our distribution system. Bob has served the Department and the community of North Attleborough tirelessly for an entire career and his work can be seen on every street in town.

Please join me in wishing Bob good health and happiness in retirement.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508-643-6300.

Sincerely, Peter Schiffman, General Manager

FIND US ONLINE AT:



North Attleborough
Electric Department



@NAEDNews



@WeAreNAED

