



ADDITIONAL METER READS POLICY

APPROVED BY THE BOARD OF ELECTRIC COMMISSIONERS: 03-28-2019

I. NO CHARGE BY NAED FOR READING THE METER

- A. The North Attleborough Electric Department (NAED) reads all department meters on a regular basis once a month in order to provide its customers with a monthly bill.
- B. NAED also reads meters ("final reading") outside of the normal billing cycle for purposes of rendering a "final bill".
- C. In general, the customer should notify NAED of the planned "closing date" at least five (5) business days in advance of the anticipated real estate "closing" date
- D. Upon receiving sufficient notice by its customer, NAED will read, at no charge, a meter(s) at the location of a planned real estate sales transaction on the workday date immediately following the real estate closing for purposes of rendering a final bill.
- E. If a new customer account for the meter(s) in question has not been established by the workday immediately following the real estate "closing", then NAED will leave a 72 (seventy-two) hour notice of shutoff at the time that it performs the "final reading". If a new customer account is not established after the 72 (seventy-two) hour notice, NAED will return and terminate power.

II. INFORMATION PROVIDED BY NAED AT THE TIME OF THE REAL ESTATE "CLOSING"

- A. Upon receiving sufficient notice by its customer, NAED will provide, at no charge, an estimated bill for the meter(s) at the location of a planned real estate sales transaction as of the date of the real estate closing, as identified by its customer for purposes of rendering an estimated bill for the aforesaid real estate "closing".
- B. The customer of record, as identified by NAED records, shall be responsible for all fiscal obligations and requirements, per NAED's "Terms & Conditions" (see Section VII. E. 1.)

III. CHARGE BY NAED FOR READING THE METER

NORTH ATTLEBOROUGH ELECTRIC DEPARTMENT

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- A. If the customer requests any interim readings or subsequent readings are necessitated due to delays of the closing or otherwise, such additional meter reads shall be at the cost of the customer.
- B. The customer will be responsible for paying to NAED the "Meter Reading Fee" at the time of the request.
- C. The fee will be established by the Board of Electric Commissioners under a separate fee schedule.
- D. This policy is specifically designed to address additional meter readings requested for the purposes of real estate closings.**
- E. NAED will make every effort to provide the requested meter readings on a requested date, however, NAED is not responsible for damages.

IV. IMPLEMENTATION & ADMINISTRATION OF THIS POLICY

The General Manager of NAED is responsible for implementing and administering this policy.

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